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APPLICANTS Carl Schoeneberger, Dallas, TX; Justin Broughton, Alameda, CA; Michael P. Dimitroff, Sunnyvale, CA; Kevin McPartlan, Saratoga, CA; Charles Hymes, Pacifica, CA; Chandra Pisupati, Mountain View, CA;										
** CONTINUING DATA ***** This appln claims benefit of 60/404,076 08/16/2002 and claims benefit of 60/435,974 12/20/2002										
** FOREIGN APPLICATIONS *****										
IF REQUIRED, FOREIGN FILING LICENSE GRANTED** SMALL ENTITY ** ** 04/10/2004										
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged Examiner's Signature _____ Initials _____	STATE OR COUNTRY TX	SHEETS DRAWING 38	TOTAL CLAIMS 92	INDEPENDENT CLAIMS 3						
ADDRESS 29053										
TITLE Contact center architecture										
FILING FEE RECEIVED 1023	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following: <table border="1"> <tr><td><input type="checkbox"/> All Fees</td></tr> <tr><td><input type="checkbox"/> 1.16 Fees (Filing)</td></tr> <tr><td><input type="checkbox"/> 1.17 Fees (Processing Ext. of time)</td></tr> <tr><td><input type="checkbox"/> 1.18 Fees (Issue)</td></tr> <tr><td><input type="checkbox"/> Other _____</td></tr> <tr><td><input type="checkbox"/> Credit</td></tr> </table>				<input type="checkbox"/> All Fees	<input type="checkbox"/> 1.16 Fees (Filing)	<input type="checkbox"/> 1.17 Fees (Processing Ext. of time)	<input type="checkbox"/> 1.18 Fees (Issue)	<input type="checkbox"/> Other _____	<input type="checkbox"/> Credit
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